Select a frequently asked question (FAQ) to skip to its answer.

- What is the purpose of the Investigating Sexual Abuse in Confinement Settings Course and who should take it?

- The placement of text and graphic items is "off." Items are overlapping or not displaying correctly. How do I fix this?

- How do I get credit for the course?

- Do I have to take the course in one sitting?

- Do I have to take the sections in order?

- How do I know what to do on a page?

- I can't see Knowledge Review feedback or information from hyperlinks. What do I need to do?

- Can I get a printed copy of the course?

- When I entered the course today, the work I completed yesterday wasn't saved. Why not?

- How can I see a transcript of the audio?

- How do I replay the audio on a page?

- I have questions about the program or the information presented. Is there someone I can contact?

What is the purpose of the Investigating Sexual Abuse in Confinement Settings Course and who should take it?

The purpose of this course is to assist agencies in meeting the requirement of Prison Rape Elimination Act (PREA) standard 115.34: specialized training for investigators.

The primary intended audience for this course is individuals charged with conducting administrative or criminal investigating of incidents of sexual abuse or sexual harassment, including those investigating women, juveniles, and minority populations.

The course content assumes that learners have received basic training as an investigator, have equivalent work experience, and/or have familiarity with their agency or facility policies and practices with regards to investigating incidents of sexual abuse or sexual harassment. Additionally, it is recommended that learners are familiar with the applicable PREA standards prior to taking this course.

At the end of the course, learners will be able to explain the knowledge, components, and considerations that an investigator must use to perform a successful sexual abuse or sexual harassment investigation consistent with PREA standards.
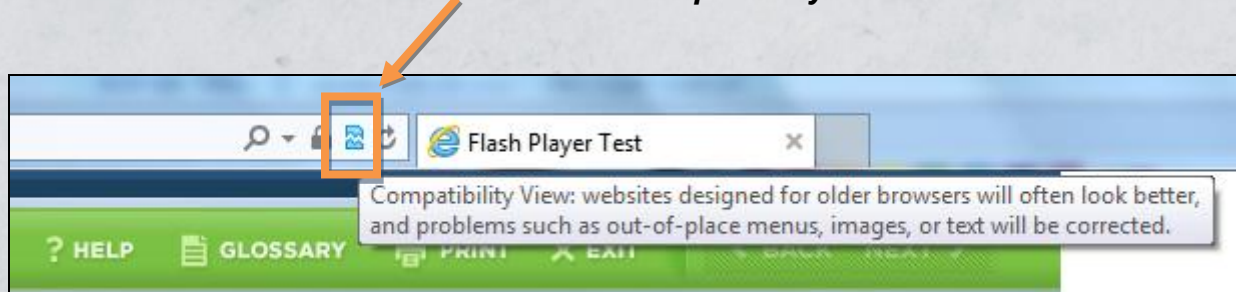
Top

The placement of text and graphic items is "off." Items are overlapping or not displaying correctly. How do I fix this?

This course was designed to look best when viewed in Internet Explorer 8 or Internet Explorer 10 in Compatibility View. Additionally, you should set your screen resolution to at least 1024 x 768 and ensure that your browser is set to 100% zoom.

To turn Compatibility View on, select the "broken page" icon located in the address bar.

Select the Compatibility View icon.

Top

How do I get credit for the course?

At the conclusion of each chapter is an assessment. You must score at least 70% on each end of chapter assessment to complete the course. You may retake the chapter assessment if you do not score a 70% or higher.

If you are taking the course through the National Institute of Corrections' Learning Center, a certificate is available upon successful completion of the course.

If you are not taking the course through the NIC Learning Center, you will be prompted to print the Course Completion page.

Top

Do I have to take the course in one sitting?

No. The NIC Learning Center tracks your progress in the course so that you may log out of the course as needed. To ensure all data is tracked properly, you should always exit the course using the Exit button.

Top

Do I have to take the sections in order?

While the course will make the most sense if you take each Chapter in order, as well as Sections within each Chapter, you do not have to take the sections in order.

Top

How do I know what to do on a page?

Prompt text displays in the lower-left portion of each page (dark blue text) that instructs you how to interact with the page.

Interactions may take the form of selectable text or graphics, as well as Knowledge Review questions that require your input. Selectable text is highlighted in a blue color for easy identification.

Highlighted or selectable text or graphics can trigger a number of actions, such as:

- Playing audio
- Displaying text or another graphic
- Interacting with the characters in a scenario

If you select text or a graphic to launch audio, re-selecting that element will play the audio again. An Audio Replay button appears on the screen to launch audio again when audio plays automatically.

If a larger image or a document is displayed from a selectable item, an X in the upper right hand corner can close the image or document when you're done reviewing the item.

Knowledge Reviews take the form of matching, multiple choice (one correct answer), multiple answer (two or more correct answers), text entry questions, and drag and drop interactions. Simply follow the prompt text to complete the required actions on any Knowledge Review question.

Top

I can't see Knowledge Review feedback or information from hyperlinks. What do I need to do?

To see pop-up information or feedback for Knowledge Review questions, you must turn off the pop-up blocker on your Internet browser.

Top

Can I get a printed copy of the course?

While the course is not available as a printed document, it does include a feature to print any pages that you want to keep for future reference. In compliance with Federal government paper reduction initiatives, it is recommended that you limit printing to only those pages that are particularly meaningful or relevant to you.

Top

When I entered the course today, the work I completed yesterday wasn't saved. Why not?

You should always use the Exit button located along the top of the screen when you want to leave the course. When you select Exit, you will be prompted to ensure that you are ready to leave the program. It's important to close the program this way so that your progress is saved properly. Using the X button on your browser window will not necessarily save your progress correctly.

Top

How can I see a transcript of the audio?

When audio is available on a given screen, a corresponding audio transcript can be displayed by selecting the Audio Transcript button available on that screen.

Top

How do I replay the audio on a page?

Audio may be set to auto-play or it may be triggered by selecting a graphic, text, or play button.

Use the Audio Replay button located on the screen to replay audio that launches automatically.

If you select a graphic or text to launch audio, re-selecting that graphic or text will play the audio again.

If you select a play button to launch audio, a rewind and/or replay button will be available for you to play it again.

Top

I have questions about the program or the information presented. Is there someone I can contact?

You can receive assistance regarding this courseware by selecting the Help/Support link that can be found on each page of the Learning Center.

For technical assistance related to software on your computer, please contact your local Help Desk.

For content-related inquiries, please contact the Learning Center Administrator at NICLearningCenter@bop.gov.

Top